

OUR PRACTICE IS OPEN AND WE ARE SO HAPPY TO BE BACK!

We are happy to inform you that we are now open! It has been great to welcome all our patients back! We feel it is important to share with you what we are doing here at-PerioSolutions to continue prioritizing everyone's health.

Data reminds us that precautionary measures are most effective in preventing the spread of this and other viruses and illnesses. These precautionary measures include:

- ✓ Wash your hands for at least 20 seconds with soap and warm water
- ✓ Avoid touching your face
- ✓ Wear a mask in public places
- ✓ Stay home if you are sick or have been in contact with anyone who is sick, or if you have travelled outside of the US in the last 3 weeks.

Our office has always maintained the highest degree of cleanliness and sterilization practices. A summary of what we are doing and have been doing considering the current situation is as follows:

- ✓ Removed magazines in our reception room to ensure that every surface is clean and safe
- ✓ Repeated wipe-downs of all common areas as well as shared surfaces with disinfectant as usual
- ✓ You may notice various filtration systems running throughout the office. These filtration systems have medical grade filters which help remove airborne particles that may be harmful to patients and team members
- ✓ Patient screening prior to arriving
- ✓ Patients will always be asked to wear a mask up until actual evaluation and treatment is underway. Masks are to be replaced upon completion of treatment
- ✓ Upon arrival, patients will be asked to use hand sanitizer and we will take a temperature. If body temperature found to be elevated (100.2 and above) you will be asked to go home.
- ✓ You will note that our reception area has been redesigned to allow for more spacing between seating.
- ✓ We prefer that you come alone when possible. If accompanied by someone we will ask that they wait in the car. If accompanied by a legal guardian, we will also ask that after all questions and paperwork is completed that they also wait in the car. Once we have completed treatment, we will call to pick up patient.
- ✓ We will bring you in as soon as you arrive to avoid a crowded reception area. It is pertinent and greatly appreciated that you arrive on time.
- ✓ Upon entering treatment room, we will ask that you wash hands for 20 seconds followed by a pre-procedural rinse with an 1.5% hydrogen peroxide for 1 minute
- ✓ We ask that while in our office, please refrain from using your phone due to possible cross contamination
- ✓ While in treatment we will continue using all of our PPE such as head cover, mask, gown and face shields.
- ✓ At the end of the appointment we will ask that you replace your mask and wash your hands once again
- ✓ Upon checking out, you will be encouraged to use various non-contact forms of payment such as text to pay or tap pay with phone or credit cards that have this technology.

We strive go above and beyond Federal and State OSHA mandated sterilization and safety protocols. Our team members have recently reviewed the most up-to-date OSHA and CDC compliance standards.

If you have any questions or concerns, please reach out to our team. Each one of us here at PerioSolutions is committed to keeping you safe. Thank you for doing your part to help keep our office and community safe as well as for supporting one another as we navigate this unprecedented time.

Together I know that we shall overcome this crisis,
Dr. Jorge Ramirez, Dr. Kristian Proventud and Team